Help Desk serves many functions

BY JESSICA RAPP
Staff Reporter

Nondisabled students can go to the Help Desk to set up or change accounts on campus computers or who need help installing software. Tim Mills, the ITS Help Desk manager, said the Help Desk provides the majority of services at the start of the semester. Most of the students who come into the Help Desk also receive emails from Tech Support reminding them about coming in to the Tech Support Web site.

Mills said ITS guides students to the Tech Support Web site and saves their work. He also offers software and programs that allow them to install and train them on their Mac or PC systems. Mills said ITS provides a free service for students who need help setting up their accounts to the Tech Support Web site.

Technology Services’ Help Desk in McClure Hall offers services during the week to students who are having trouble with their computers or who want to talk to someone about the technology in the computer labs.

Freshman Diane Backlund said she feels comfortable coming in to the Help Desk because they are so helpful and they have a lot of support.

Mills said ITS offers a free service for students who need help setting up their accounts to the Tech Support Web site. The service is available to students who are having trouble with their computers or have questions about the technology in the computer labs.

Mills said ITS offers a free service for students who need help setting up their accounts to the Tech Support Web site. The service is available to students who are having trouble with their computers or have questions about the technology in the computer labs.

One of the most important functions of the Help Desk is to help students who are having trouble with their computers. The Help Desk provides a free service for students who need help setting up their accounts to the Tech Support Web site. The service is available to students who are having trouble with their computers or have questions about the technology in the computer labs.

One of the most important functions of the Help Desk is to help students who are having trouble with their computers. The Help Desk provides a free service for students who need help setting up their accounts to the Tech Support Web site. The service is available to students who are having trouble with their computers or have questions about the technology in the computer labs.

One of the most important functions of the Help Desk is to help students who are having trouble with their computers. The Help Desk provides a free service for students who need help setting up their accounts to the Tech Support Web site. The service is available to students who are having trouble with their computers or have questions about the technology in the computer labs.

One of the most important functions of the Help Desk is to help students who are having trouble with their computers. The Help Desk provides a free service for students who need help setting up their accounts to the Tech Support Web site. The service is available to students who are having trouble with their computers or have questions about the technology in the computer labs.