From head problems to plumbing problems, the University is ready to help students.

Daniel Mehta
Staff Reporter

Many questions plague the minds of Truman's new students. Whether it is a personal issue or something is broken in their dorm, what if I have some computer problems? Fortunately, help is only a phone call away.

Truman provides multiple services to its students, including a Student Health Center, a Fix-It Line and an Information Technology Services help desk.

The Student Health Center

Brenda Higgins, student health center director, said the health center, located in McKinney Center, provides most of the same types of services a student's doctor would provide. However, prices and offices vary.

"We provide other services such as women's health care, birth control prophylaxis, procedural procedures for a minimal fee," Higgins said. "But the health center is probably cheaper than going anywhere else."

The center is open Monday through Friday until 5 p.m. and 8:30 a.m. to 1 p.m. on Saturdays. The quickest way to students to make an appointment, the easier it is to get one.

"As long as I live, it will always be the day they call. However, when things are going around it may take up to two days to get an appointment," Higgins said.

The health center also has walk-in clinics on Monday and Friday. "That way, if a student was sick over the weekend, but didn't want to go into the ER, they can be seen the right away Monday morning," Higgins said. "Students just need to set it, sign in and wait for an appointed time."

Higgins said students are always welcome to call the health center with any health questions or concerns, and workers there are here to help.

"We are happy to talk to people," Higgins said. "If they need it, we'll refer it to a doctor for further treatment or diagnosis. That is where we can provide them with a referral." The health center is un-equipped to handle some different types of services. For example, it does not do radiology or X-rays.

Higgins said that if it is a true emergency, the next best option for students to do is to call the University's police department. This will enable us to provide the information so we can provide access to the hospital and can provide some emergency procedures.

The Fix-It Line

The Fix-It Line is another useful resource for students. If something is broken in a residential student room or needs to be fixed, "It's fixed," said John Reith "Report it!"

"I think it's important that everyone knows that a small problem can turn into a bigger problem if not handled during the early stages," said David Hoffman, assistant dean of Information Technology.

"Students should call if they have problems with broken slats or rails, leaking lights, trouble with their electrical outlets, if they need an air conditioner serviced, or if their furniture or mini blinds are broken," said Alexander.

"If a student is associated with calling the Fix-It Line, there would only be a charge if a student broke something or caused major damage. Otherwise, it is free of charge."

The Fix-It Line is open from 7 a.m. to 4 p.m. on weekdays and from 7 a.m. to 4 p.m. on Saturdays. Alexander said the line is usually busy the first week of school, so it may take a little longer for things to get repaired.

Information Technology Services

"Students help desk is the authority on students' computer concerns," said Student Information Technology director Murphey. "Students can start working on their college problems, something to bring along with them," said Murphey. "It's cheaper than going anywhere else." Higgins said, "But the health center is probably cheaper than going anywhere else.

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